

FY2009 Marshall County Central Point of Coordination Annual Report

This report will summarize the Marshall County Management Plan for Fiscal Year 2009. The Marshall County MH/DD advisory board consists of 13 persons with representation from two family members, three consumers, 6 providers, 1 Area Education Agency and 1 Targeted Case Management.

The Marshall County MH/DD advisory board met 4 times in FY09 and the CPC held a provider meeting in March 09.

APPEALS

Two appeals were received in FY09; both were from decisions regarding the sliding fee scale at our Mental Health Center.

The first appeal was due to denial of sliding fee due to assets over the Marshall County plan. We met informally and after explaining the plan and the income/asset limits, the appeal was withdrawn.

The second appeal letter was sent certified mail to the address on the application with a hearing date and the individual who had appealed did not show for the hearing date and later the certified mail was returned to sender with no forwarding address.

AMENDMENTS TO MANAGEMENT PLAN

No amendments to the Marshall County Plan in FY09

REPORTS INCLUDED

Department Activity

Department of Human Services Targeted Case Management survey

Strategic Plan Goals Review

Actual Provider Network

Summary of Historical Services.

Total Expenditures by COA Code and Disability Type

Mental Health System Growth/Loss Report

Unduplicated Number of Persons Served by COA Code and Disability Type

Persons Served – Age Group by Diagnostic Category

Waiting List Report

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Department Activity

- Continued providing a licensed social worker to serve approximately 100 consumers not covered by targeted case management.
- Chair - Department of Human Services Ames Area Advisory Board
- Chair – Department of Human Services Targeted Case Management Advisory Board
- Member Iowa Department of Vocational Rehabilitation Services Community Rehabilitation Program Advisory Board
- Department of Human Services Multi Disciplinary team – transition
- Iowa State Association of Counties (ISAC) Spring and Fall School
- ISAC Community Services Treasurer
- CPC Statewide Meetings
- Monthly CSC/CPC Regional Meetings
- ISAC Community Services: Legislative Review Committee & Training Committee
- Member Transition Advisory Board through Area Education Agency 267
- County Rate Information System (CRIS) Board of Directors
- Member Local Homeless Coordinating Board
- Member Iowa Valley Career Development Program Advisory Council
- Steering Committee member for the County Services Network (CSN) to replace CoMIS

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FY09 activity:

The Marshall County CPC Administrator and Social Worker have been active participants in the Local Homeless Coordinating Board with an agency report each month and complete the updates of a Community Resource Guide for the use of all participants.

The CPC continues to serve as a Regional Team Member to serve in the Ames district for the Iowa Model of Supported Employment.

To increase awareness the web site of the Marshall County Central Point of Coordination was continually updated. Included on the web site is the agenda of the advisory board meetings, posting of minutes of each meeting, copies of the annual report and the County Management Plan. The web site is listed on department business cards, brochures, letterhead and other correspondence.

The County Social Worker is an active member of the Community Services Clearinghouse to collaborate and coordinate with all local Community Service agencies providing monthly agency updates.

The CPC office is active with the AEA267 transition advisory board to coordinate with all schools and agencies to provide a smooth transition from school to adult services.

Quality Assurance:

The following survey from the Department of Human Services Targeted Case Management is utilized to determine satisfaction. The case management Supervisor is very pro-active by contacting any family that has expressed issues throughout the year.

We continually meet informally with parents, providers and individuals with disabilities and a provider meeting was held on 3-31-09 to discuss budget concerns and service changes. Our open working relationship with local providers does not require a survey to discuss problems or changes needed and we depend on Host Counties to monitor providers for quality issues.

We meet regularly with targeted case management to inform them of budget, billing or consumer issues. The co-location of the CPC office and the DHS Targeted Case Management office provides ongoing communication and case coordination.

To assure funding has been approved and rates are correct on accounts payable, Marshall County enters all authorizations into an excel spreadsheet and also into CoMIS, this system will be improved with the implementation of the Statewide CSN project. Quality assurance with providers is through the County Rate Information System (CRIS) for negotiation of services and rates.

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2008 DHS Targeted Case Management Consumer Survey Marshall County Results 52 surveys returned

Consumer or Guardian Completed

Consumer	30	58.00%
Guardian	22	42.00%
DNA		0.0%

KEY:

Y= Yes

N= No

DNA= Did not answer

Do you know how to contact your case manager?

Y	50	96.00%
N	1	2.00%
DNA	1	2.0%

Does your case manager understand what you can do and what you need?

Y	47	90.00%
N	3	6.0%
DNA	2	4.0%

Does your case manager respect your skills and abilities?

Y	49	94.00%
N	1	2.00%
DNA	2	4.00%

Do you decide what kinds of activities and services you want?

Y	48	92.00%
N	3	6.00%
DNA	1	2.00%

Did you set the goals in your case management plan?

Y	44	85.00%
N	6	12.00%
DNA	2	4.00%

Prior to your meetings to plan your goals, do you meet with your case manager?

Y	48	92.00%
N	2	4.00%
DNA	2	4.00%

Do you talk in your meetings?

Y	47	90.00%
N	3	6.00%
DNA	2	4.00%

Are you satisfied with the service you receive from your case manager?

Y	47	90.00%
N	4	8.00%
DNA	1	2.00%

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MANAGEMENT PLAN GOALS REVIEW

Goal #1 – Transition Goal for the Elderly

The Marshall County MH/DD Advisory Committee shall identify and facilitate implementation of policy and procedures to ensure the elderly individuals in our system are receiving the appropriate services including the appropriate funding source.

This goal will be completed by 6-30-09.

Milestone 1a -The Marshall County MH/DD Advisory Committee shall request Case Manager's and Social Worker's to identify and review individuals on their caseloads 64 years and older to ensure they are receiving the appropriate services through the appropriate funding source.

Measurement:

Report at the end of year one will include the number of consumers served age 64 or older, the date the service was reviewed, the current service and the outcome of the review.

This milestone shall be completed by 6-30-07.

FY07 Report:

A total of 40 different individuals were served in FY07 that were over age 64. Of those 40, 26 persons received funding only because of a Chapter 229 mental health court commitment. 5 individual's accessed only outpatient mental health services and 1 transitioned to an ICF (nursing home) level of care during FY07.

Of the remaining 8, all have been assessed by the social worker or case manager to make sure they are in the appropriate service with the appropriate funding source. 5 are in a Residential Care Facility and do not meet the level of care for a nursing home. 2 individuals are in 24 hour a day MR Waiver supported community living services and one is in his own apartment with minimal hours of supported community living and his specific needs can not be met by other sources.

Milestone 1b -From the information secured in milestone 1a, the CPC shall secure local providers if alternative services or funding sources are identified.

Measurement:

The annual report will outline the action taken to identify alternative services and will identify options available.

This milestone shall be completed by 6-30-08.

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FY08 Report:

A total of 40 different individuals were served in FY08 that were over age 64. Of those 40, 27 persons received funding only because of a Chapter 229 mental health court commitment. 3 individual's accessed only outpatient mental health services and 2 transitioned to an ICF (nursing home) level of care during FY08.

Of the remaining 8, all have been assessed by the social worker or case manager to make sure they are in the appropriate service with the appropriate funding source. 4 are receiving daily MR services and 4 are receiving daily CMI services.

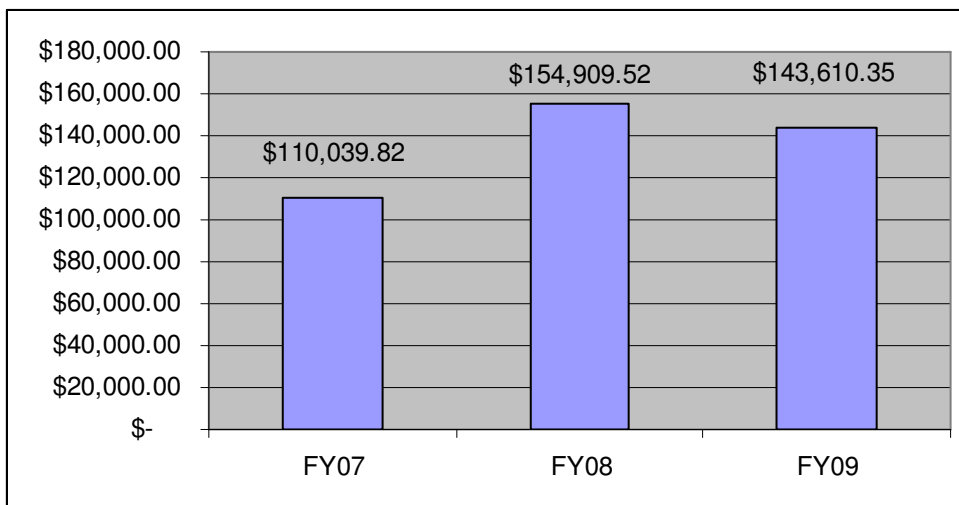
The highest utilization of services for those over age 64 is for mental health commitments. We will continue to work with the County Attorney's office and Judges to offer options other than a mental health commitment. Marshall County participated in a 3 part ICN in October 2007 by the Iowa Department of Elder Affairs to identify services available. We will routinely access funding for services designated for the elderly when possible.

FY09 Report:

A total of 36 unduplicated individuals were served in FY09 that were over age 64. Duplicated services are 5 receiving Targeted Case Management, 4 outpatient mental health, 1 sheltered workshop, 5 residential care facility, 3 supported community living with one transitioning to elderly waiver during the year. In addition 31 individuals received funding as a result of Chapter 229 mental health court commitment (advocate costs, sheriff and court appointed attorney). 4 individuals passed away during FY09.

Of the remaining, all have been assessed by the social worker or case manager to make sure they are in the appropriate service with the appropriate funding source. Overall findings of this goal is to continually seek alternative and appropriate funding sources for every population.

Total Fiscal Year Cost for the Elderly Population



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Goal #2 – To Promote Supported Employment Opportunities

The Marshall County MH/DD Advisory Committee shall identify ways to promote supported employment. This will be accomplished by identifying key providers and individuals that have interests in increasing opportunities.

This goal will be completed by 6-30-09.

Milestone 2a- Determine the readiness and availability of Iowa Vocational Rehabilitation and their contractor(s) of Supported Employment including current open files. Identify Social Security Administration Work Incentive programs. Identify the number of individuals in Sheltered Workshop or Work Activity programs and the number of individuals in Supported Employment. Milestone 2a to be completed by 6-30-07.

Measurement & FY07 Report:

The implementation of the Iowa Model for Supported Employment will benefit persons in Marshall County to work with our provider Goodwill Industries of Central Iowa for supported employment.

The Social Security Work Incentives are complex and change often. The CPC and Social Worker attended the Work Incentive Seminar conducted by the local Social Security office and we have the contact information and literature for the Iowa Work Incentives Planning and Assistance (WIPA) workers. With the information we have, we will be able to assist persons to contact Social Security or WIPA for the most recent and comprehensive information.

Report on number of consumer days served in Sheltered Workshop – 1074 units and Work Activity programs 6652 units.

Iowa Vocational Rehabilitation reports they have 214 cases in active status in Marshall County.

9 Files were closed with successful job placements in FY07

3 Files were closed without placements in FY07

Marshall County funded 10 people for supported employment in FY07

Milestone 2b- Obtain the criteria of Iowa Vocational Rehabilitation and the contractor(s) of Supported Employment for Marshall County to transition an individual to supported employment.

Identify the number of consumers who have been identified as ready for supported employment or already in community jobs but also in sheltered workshop or work activity.

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Measurement & FY08 Report:

Report outlining the criteria to transition individuals into supported employment including the number of individuals with vocational recommendation as job placement and the number of individuals working both in the community and also in a sheltered setting.

To be completed by 6-30-08.

In FY08 Marshall County funded 928 hours of supported employment for 18 different individuals.

Of the 18 individuals served, one transitioned from sheltered workshop to community employment with supported employment services, 12 worked only in the community with supported employment services and 5 worked in both workshop/work activity services and in the community with supported employment.

Of 34 individuals in the local sheltered workshop, 1 is currently working with Iowa Vocational Rehabilitation to obtain a community job. 2 have expressed an interest in community employment however the guardians and the provider do not support the consumer's choice.

Iowa Vocational Rehabilitation reports they have 184 cases in active status in Marshall County.

3 Files were closed with successful job placements in FY08

6 Files were closed without placements in FY08

Measurement & FY09 Report:

In FY09 Marshall County funded 1,188 hours of supported employment for 18 different individuals.

Of the 18 total individuals served by Marshall County, 12 worked only in the community with supported employment services and 6 worked in both workshop/work activity services and in the community with supported employment.

Goodwill of Central Iowa – Marshalltown report they have 4 cases in active job development status, 7 active follow along clients and 2 active community based assessments. Goodwill also has 2 referrals pending.

The work services program/sheltered workshop located in Marshall County has 37 individuals in the program. 4 individuals work in the community and in sheltered workshop, one has indicated a desire to work in the community and now has an open vocational rehabilitation file open. 2 individuals have indicated they are not interested in community employment however the work services program has taken one of job site visits and recommended the other for supported employment.

We have determined it beneficial to monitor the movement of individuals through work and supported employment and will have an employment goal continue in our new strategic plan.

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Goal #3 - Matrix assessment for Developmental Disability population
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This Administrative goal is to meet the changing needs of financial constraints in the MH/DD Fund. The MH/DD Advisory Committee shall examine the services offered and appropriate level of funding to the Developmental Disability population. This goal to be completed by 6-30-09

Milestone 3a- Evaluate cost of and number of consumers currently being served under the Developmental Disability program.

Measurement:

Report at the end of this year will show the number of person served under the developmental disability diagnosis, what services they receive, cost of service and how long they have been receiving services.

This milestone to be completed by 6-30-07.

FY07 Report:

For FY07 Marshall County served 10 individuals with DD as their diagnosis, the cost represents 3.2% of expenditures.

- 7 are involved with sheltered workshop/work activity or supported employment programs.
- 1 individual resides in a ICF/MR for 24 hour care
- 2 individuals receive supported community living hourly services
- 1 individual resides in an residential care facility
- 3 receive Targeted Case Management services

Out of the 10 individuals, one has ended services, 3 have been in services longer than 10 years, 4 individuals between 5 and 9 years and 2 individuals in services less than 5 years.

Milestone 3b- Identify the individuals who apply or are identified that may enter the system for services under the Developmental Disability diagnosis.

The matrix of services will be reviewed with the MH/DD advisory board to provide information of mandated services and non-mandated services.

Measurement:

The annual report will track the new applications for FY08 outlining the different groups of individuals to include children to adult transition, adults not currently served, individuals with a brain injury that occurred before the age of 22.

The report will include documentation of the review of the matrix.

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FY08 Report:

There have not been any new applications for a person with a developmental disability. Marshall County continues to serve 10 individuals in this population group. The cost of services has remained steady or decreased as outlined in the chart below.

FY05	FY06	FY07	FY08	FY09
\$136,046	\$117,9532	\$109,505	\$111,323	\$105,422

FY09 Report:

Marshall County served 6 individuals with a developmental disability and the total cost was \$105,422. Although we served 4 fewer individuals in FY09 our cost only went down 5.6%.

The result of this goal is that 2.8% of the Marshall County MH/DD budget in FY09 was spent on individuals with a primary diagnosis of Developmental Disability. To continue to serve this population is important and can often be served with minimal services to keep them stable and in the community. Without these services, they may require additional more costly services. If budget constraints develop further, Marshall County will address the changes needed using this information regarding this population.

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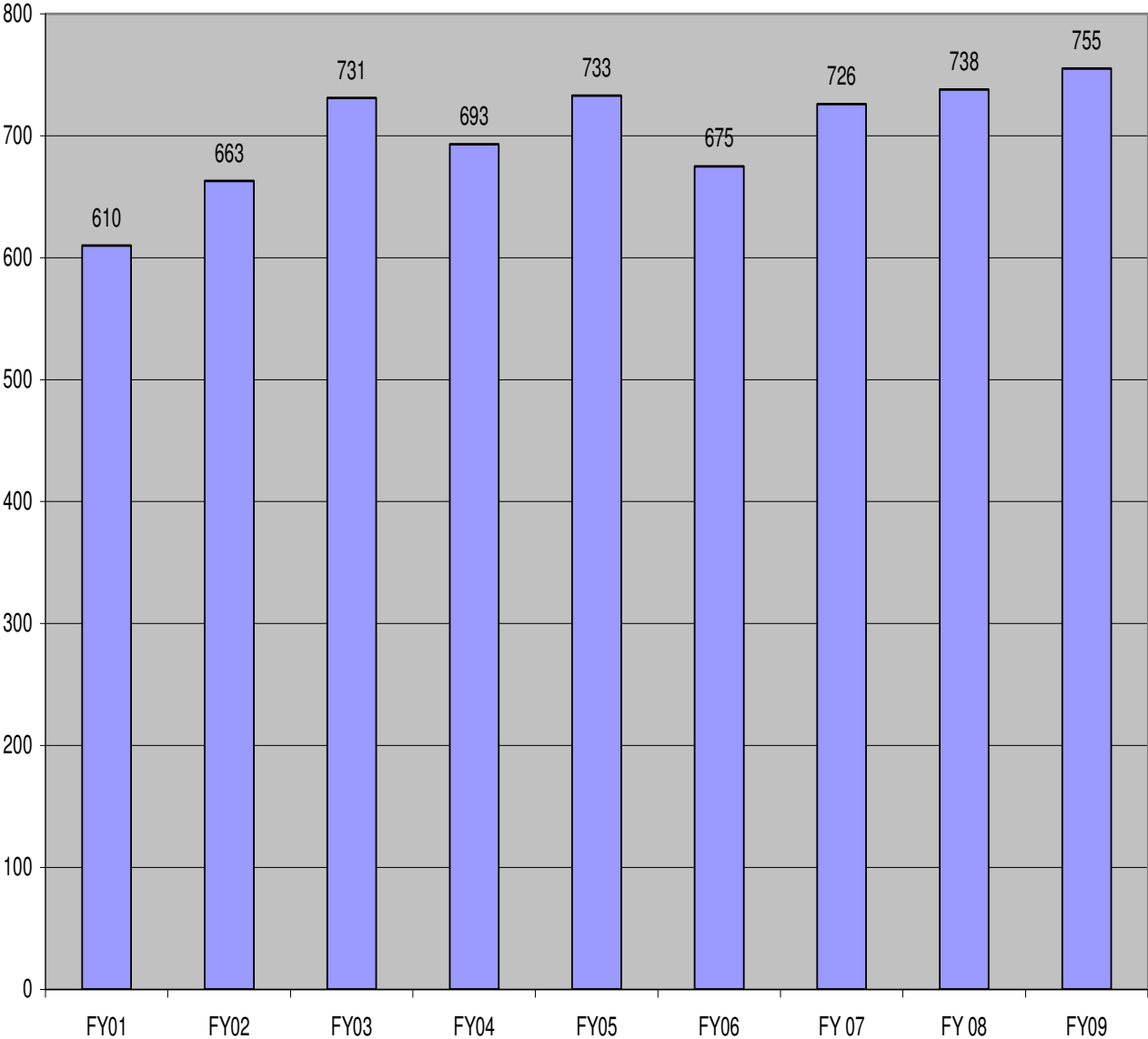
FY09 Actual Provider Network

A Avenue Pharmacy	IVCCD
Abbe Center for Community Care	Jasper County Sheriff
Abbe Center for Community Mental Health	Johansen, Randy Attorney at Law
Alegent Health – The Mercy Center	Johnson County Sheriff Department
Associates for Behavioral Healthcare	Kathleen’s Care Inc
Black Hawk-Grundy Mental Health Center, Inc	Keller, Meegan Attorney at Law
Butler County Sheriff	Linn County Community Services
Capstone Behavioral Healthcare, Inc.	Mahaska County Community Services
Cedar Valley Community Support Services	Mahaska Drug
Center Associates	Mallard View Inc
Central Iowa Residential Services	Marshall County Sheriff
Central Office Supply	Marshalltown Municipal Transit
Chatham Oaks, Inc	Mary Greeley Medical Center
Cherokee County Sheriff Department	Medicap Pharmacy – Toledo
Cherokee Mental Health Institute	Mercy Medical Center
Clarinda Mental Health Institute	Mid-Iowa Workshops Inc
Clay County Sheriff	Moothart Law Firm
Comprehensive Systems	Murray Law Office
Consultant	New Focus Inc
Country Living Care Center	New Hope Village
Covenant Medical Center	Newbrough, Johnston, Brewer, Maddus & Howell LLP
Department of Human Services	North Central Iowa Mental Health Center
DHS Case Management Unit	North Iowa Transition Center
Diamond Life Health Care Inc	North Iowa Vocational Center
Dickinson County CPC	North Star Community Services
East Central Iowa Acute Care	Oak Haven Care Facility
Echo Plus, Inc	Page County CPC
Ellsworth Municipal Hospital	Powell, Troy Attorney At Law
Eyerly-Ball Mental Health Center	Poweshiek County Mental Health Center
Franklin County Sheriff	Region Six Planning
Geffe, Kent Attorney At Law	Rickert & Leistikow, P.C. Attorney at Law
Glenwood State Hospital School DHS	St Luke’s Hospital
Goodwill Industries of Central Iowa	Stein, Moreland, Moore & Egerton, LLP
Grundy County Sheriff	Story County Community Life
Hart, Sandra R. Attorney at Law	Story County Sheriff
Hauptert, Lee Patient Advocate	Tama County Sheriff
Heartland Family Service	The Pride Group
Heritage Residence of Community Care, Inc	The Richmond Center
Hillcrest Family Services	Vickers Law Office
Hy-Vee Pharmacy	Welp, William A. Attorney at Law
Independence Mental Health Institute	

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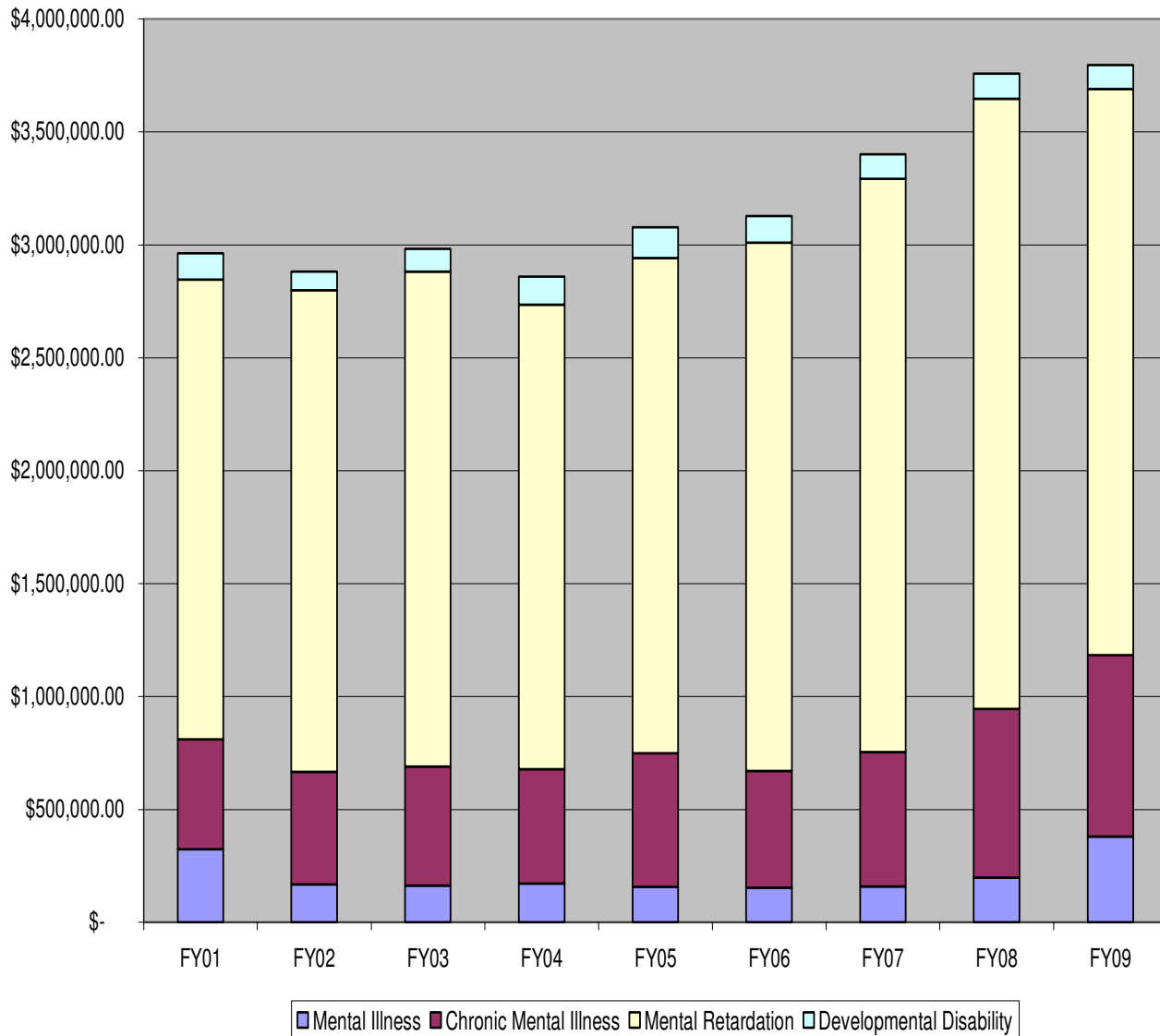
Summary of Historical Services:

Total number of persons served



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Total Expenditures



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County Dollars Spent by COA Code and Disability Type

Account Code	Mental Illness	Chronic Mental	Mental Retardation	Developmental Disability	Other	Service Total
11000 Direct administrative	\$6,834.00	\$20,028.00	\$78,654.00	\$3,173.00		\$108,689.00
12000 Purchased Administrative (contracts, MCO, ASO)	\$406.45	\$1,463.22	\$6,015.46	\$243.87		\$8,129.00
21374 Case Management - T19 Match		\$10,788.16	\$53,176.00	\$894.18		\$64,858.34
22000 Service Management	\$2,352.00	\$8,526.00	\$36,139.00	\$1,412.00		\$48,429.00
31000 Transportation (non-Sheriff)		\$178.80	\$32,350.58			\$32,529.38
32325 Respite			\$24,010.34			\$24,010.34
32327 Representative Payee		\$732.49				\$732.49
32328 Home/Vehicle Modification			\$3,846.66			\$3,846.66
32329 Supported Community Living		\$10,954.51	\$92,549.32	\$8,086.60		\$111,590.43
32399 Other			\$31,959.43			\$31,959.43
41306 Physiological Tmt. Prescription Medicine	\$214.35	\$3,151.03				\$3,365.38
42305 Psychotherapeutic Tmt. Outpatient	\$119,911.73	\$26,988.15				\$146,899.88
50360 Sheltered Workshop Services		\$21,202.38	\$239,873.36	\$21,528.08		\$282,603.82
50362 Work Activity Services		\$715.85	\$200,224.11	\$8,844.70		\$209,784.66
50367 Adult Day Care			\$55,343.59			\$55,343.59
50368 Supported Employment Services		\$4,127.47	\$7,920.29			\$12,047.76

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Account Code Service Total	Mental Illness	Chronic Mental	Mental Retardation	Developmental Disability	Other
50369 Enclave			\$173.92		\$173.92
63314 RCF (Comm. 1-5 Bed)		\$28,178.88			\$28,178.88
63329 Supported Community Living (Comm. 1-5 Bed)		\$69,984.70	\$718,349.77	\$5,637.20	\$793,971.67
64314 RCF (Comm. 6-15 Bed)		\$155,717.58	\$46,723.36	\$19,928.40	\$222,369.34
64315 RCF/MR (Comm. 6-15 Bed)			\$2,892.72		\$2,892.72
64316 RCF/PMI (Comm. 6-15 Bed)		\$57,569.48			\$57,569.48
64318 ICF/MR (Comm. 6-15 Bed)			\$364,271.53	\$35,674.25	\$399,945.78
65314 RCF (Comm. 16+ Beds)		\$2,868.47			\$2,868.47
65316 RCF/PMI (Comm. 16+ Beds)		\$9,430.94			\$9,430.94
65318 ICF/MR (Comm. 16+ Beds)			\$19,453.61		\$19,453.61
71319 Inpatient (State MHI)	\$142,347.20	\$292,802.02			\$435,149.22
72319 Inpatient (State Hosp. School)			\$493,585.40		\$493,585.40
73319 Inpatient (Other Priv./Public Hospitals)	\$73,533.22	\$40,605.35			\$114,138.57
74300 D & E Related to Commitment	\$321.36				\$321.36
74353 Sheriff Transportation	\$21,573.42	\$13,898.55			\$35,471.97
74393 Legal Representation (cmtmt court costs/legal fees)	\$5,841.60	\$4,556.41			\$10,398.01
74395 Mental Health Advocates	\$7,202.00	\$18,052.05			\$25,254.05

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Account Code	Mental Illness	Chronic Mental	Mental Retardation	Developmental Disability	Other	Service Total
Total County	\$380,537.33	\$802,520.49	\$2,507,512.4	\$105,422.28		\$3,795,992.55

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Mental Health System Growth / Loss Report

DISABILITY GROUP	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	Net Change
Chronic Mental Illness	108	95	99	82	-26
Mental Illness	216	201	201	182	-34
Mental Retardation	168	166	170	169	1
Other Developmental Disabilities	7	7	7	7	0
	499	469	477	440	-59

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Unduplicated Number of Persons Served by COA code and Disability Type

Account Code	Mental Illness	Chronic Mental Illness	Mental Retardation	Developmental Disability	Other	Service Total
Adult						
11000 Direct administrative	1	1	1	1		4
12000 Purchased Administrative (contracts, MCO, ASO)	1	1	1	1		4
21374 Case Management - T19 Match		14	123	2		139
22000 Service Management	1	1	1	1		4
31000 Transportation (non-Sheriff)		2	56			58
32325 Respite		1	31			32
32327 Representative Payee		1				1
32328 Home/Vehicle Modification			3			3
32329 Supported Community Living		17	65	1		83
32399 Other			7			7
41306 Physiological Tmt. Prescription Medicine	2	9				11
42305 Psychotherapeutic Tmt. Outpatient	268	48	1			317
50360 Sheltered Workshop Services		8	43	3		54

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Account Code	Mental Illness	Chronic Mental Illness	Mental Retardation	Developmental Disability	Other	Service Total
50362 Work Activity Services		1	39	1		41
50367 Adult Day Care			24			24
50368 Supported Employment Services		2	18			20
50369 Enclave			2			2
63314 RCF (Comm. 1-5 Bed)		1				1
63329 Supported Community Living (Comm. 1-5 Bed)		33	78	1		112
64314 RCF (Comm. 6-15 Bed)		16	6	1		23
64315 RCF/MR (Comm. 6-15 Bed)			1			1
64316 RCF/PMI (Comm. 6-15 Bed)		10	1			11
64318 ICF/MR (Comm. 6-15 Bed)			12	1		13
65314 RCF (Comm. 16+ Beds)		1				1
65316 RCF/PMI (Comm. 16+ Beds)		1				1
65318 ICF/MR (Comm. 16+ Beds)			7			7
71319 Inpatient (State MHI)	7	12				19
72319 Inpatient (State Hosp. School)			13			13
73319 Inpatient (Other Priv./Public Hospitals)	25	12	1			38

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Account Code	Mental Illness	Chronic Mental Illness	Mental Retardation	Developmental Disability	Other	Service Total
74300 D & E Related to Commitment	1					1
74353 Sheriff Transportation	95	39	4			138
74393 Legal Representation (cmtmt court costs/legal fees)	62	26	3			91
74395 Mental Health Advocates	106	69	5			180
Child						
42305 Psychotherapeutic Tmt. Outpatient	7					7
73319 Inpatient (Other Priv./Public Hospitals)	1					1
74300 D & E Related to Commitment	1					1
74395 Mental Health Advocates	26					26

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Persons Served - Age Group by Primary Diagnostic Category

DISABILITY GROUP	Children	Adults	Unduplicated Total
Mental Illness	32	397	428
Chronic Mental Illness	0	142	142
Mental Retardation	0	178	178
Other Developmental	0	7	7
	32	724	755

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County Waiting List Report

	Mental Illness		Chronic Mental Illness		Mental Retardation		Other Developmental Disabilities		Total	
	Currently Receiving a Service	Unservd	Currently Receiving a Service	Unservd	Currently Receiving a Service	Unservd	Currently Receiving a Service	Unservd	Currently Receiving a Service	Unservd
Waiting List										
Total:	0	0	0	0	0	0	0	0	0	0

Marshall County does not have a current waiting list, we are continually monitoring expenditures with budget and meet with the MH/DD advisory board and targeted case managers to give them financial information. Our goal is to continue to assess requests with need VS wants.