

**Marshall County
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**Mental Health & Developmental Disability Services
Iowa Administrative Code 441—2518(331)
Strategic Plan 7-1-2006 to 6-30-2009**

Development of Strategic Plan

Needs Assessment:

A committee of providers, case managers, and administrative personnel met on February 13, 2006. This meeting was a review of the MH/DD budget, annual reports and the current strategic plan. Areas of need were identified through the annual report review along with the budget constraints. The needs assessment is continually addressed each year through consumer and provider surveys and was incorporated into the ideas developed. Future use of this plan will be used to update and continually strive to provide the best services available within budget constraints.

The list was grouped into categories and 3 main ideas were developed:

- Transition goal for Elderly individuals
- To promote supported employment opportunities
- Matrix assessment for Developmental Disability population

Assignments were made to 3 members to develop ideas for implementation for the next sub-committee meeting. The group met again on February 27, 2006 to develop goals to present to the MH/DD Advisory Board.

On March 7, 2006 the full MH/DD Advisory Board was presented the work of the sub-committee. The strategic plan was reviewed and discussed with 5 changes made. Moved by Michelle Allen and seconded by Anne Vance to approve the strategic plan and set the public hearing for March 22, 2006.

On March 22, 2006 a public hearing for review of the FY07-09 MH/DD Strategic Plan was held at 9:15 a.m. with 38 persons present and no written comments. No changes were made as a result of the public hearing.

With no changes made at the public hearing the Board of Supervisors approved to submit the plan to the State prior to the April 1, 2006 deadline.

Vision Statement:

Marshall County's Mental Health and Developmental Disability vision is to ensure that the community is equipped to address the mental health and disability needs of its citizens. We will endeavor to realize this vision through a cooperative relationship between the citizens, health care providers and county government, which provides needed services, and barrier free access to those services, and operates in the interest of the citizens of the community.

Citizens recognize the need to provide a caring and empowering community for all members of the population, particularly those without a strong voice.

Government will strive to maintain awareness of community needs, assure that appropriate services are available, facilitate simplified access to services, maintain a supportive role to providers and serve as responsible stewards of the resources entrusted to it by the citizens.

Providers will strive to enable individuals to reach their individual potential, provide effective and appropriate treatments for illness, achieve standards of excellence in their respective fields, and involve consumers of services in addressing their needs.

Goals and Objectives Section

Overarching Objective:

The primary objective of the strategic plan is to identify and implement changes, adjustments and enhancements to the MH/DD service delivery infrastructure consistent with the Marshall County Mental Health and Developmental Disability Vision.

Goal #1 – Transition Goal for the Elderly

The Marshall County MH/DD Advisory Committee shall identify and facilitate implementation of policy and procedures to ensure the elderly individuals in our system are receiving the appropriate services including the appropriate funding source. This goal will be completed by 6-30-09.

Milestone 1a -The Marshall County MH/DD Advisory Committee shall request Case Manager's and Social Worker's to identify and review individuals on their caseloads 64 years and older to ensure they are receiving the appropriate services through the appropriate funding source.

Measurement:

Report at the end of year one will include the number of consumers served age 64 or older, the date the service was reviewed, the current service and the outcome of the review.

This milestone shall be completed by 6-30-07.

Milestone 1b -From the information secured in milestone 1a, the CPC shall secure local providers if alternative services or funding sources are identified.

Measurement:

The annual report will outline the action taken to identify alternative services and will identify options available.

This milestone shall be completed by 6-30-08.

Milestone 1c -The Marshall county MH/DD Advisory Committee shall request Case Manager's and Social Worker's to develop an ongoing review process to ensure we continue to provide the most appropriate services to our elderly.

Measurement:

New policy will be implemented to ensure elderly individuals have been reviewed by the Case Manager or Social Worker to ensure the appropriate services are identified and alternative funding has been reviewed

This milestone shall be completed by 6-30-09.

Goal #2 – To Promote Supported Employment Opportunities

The Marshall County MH/DD Advisory Committee shall identify ways to promote supported employment. This will be accomplished by identifying key providers and individuals that have interests in increasing opportunities.

This goal will be completed by 6-30-09.

Milestone 2a- Determine the readiness and availability of Iowa Vocational Rehabilitation and their contractor(s) of Supported Employment including current open files. Identify Social Security Administration Work Incentive programs. Identify the number of individuals in Sheltered Workshop or Work Activity programs and the number of individuals in Supported Employment.

Measurement:

Report on the current number of open files for Supported Employment.

Construct Matrix of Social Security Work Incentives for reference. Report on number of consumer days served in Sheltered Workshop and Work Activity programs.

Report the number of persons in community jobs with supported employment.

Milestone 2a to be completed by 6-30-07.

Milestone 2b- Obtain the criteria of Iowa Vocational Rehabilitation and the contractor(s) of Supported Employment for Marshall County to transition an individual to supported employment. Identify the number of consumers who have been identified as ready for supported employment or already in community jobs but also in sheltered workshop or work activity.

Measurement:

Report outlining the criteria to transition individuals into supported employment including the number of individuals with vocational recommendation as job placement and the number of individuals working both in the community and also in a sheltered setting .

To be completed by 6-30-08.

Milestone 2c- During this last year of this goal the MH/DD Advisory Board, CPC and providers will use the combination of the information gathered in the first two years of this goal. This information will show the services available from Iowa Vocational Rehabilitation and the contractor(s) along with options available through the Social Security Administration and providers to increase the opportunities for individuals when their goal is community employment.

Measurement:

Report to include the number of placements during the 3 year goal, the number of successful placements and complete a consumer satisfaction survey for all consumers with open Vocational Rehabilitation files.

To be completed by 6-30-09.

Goal #3 - Matrix assessment for Developmental Disability population

This Administrative goal is to meet the changing needs of financial constraints in the MH/DD Fund. The MH/DD Advisory Committee shall examine the services offered and appropriate level of funding to the Developmental Disability population.

This goal to be completed by 6-30-09

Milestone 3a- Evaluate cost of and number of consumers currently being served under the Developmental Disability program.

Measurement:

Report at the end of this year will show the number of person served under the developmental disability diagnosis, what services they receive, cost of service and how long they have been receiving services.

This milestone to be completed by 6-30-07.

Milestone 3b- Identify the individuals who apply or are identified that may enter the system for services under the Developmental Disability diagnosis.

The matrix of services will be reviewed with the MH/DD advisory board to provide information of mandated services and non-mandated services.

Measurement:

The annual report will track the new applications for FY08 outlining the different groups of individuals to include children to adult transition, adults not currently served, individuals with a brain injury that occurred before the age of 22.

The report will include documentation of the review of the matrix.

Milestone 3c -Review the information of the current County budget, review current services for the developmental disability population and create a new matrix of services so the final matrix of services can be utilized in the FY10-FY12 Strategic Plan. Create a transition plan to assist individuals if the budget requires services to the developmental disability population to be reduced or discontinued.

Measurement:

Final report of this goal will include the final count of Consumers being served, what services are being provided, cost of services, how long individuals have been served.

This milestone to be completed by 6-30-09

Services and supports:

The following are services funded in whole or part by Marshall County and are available to eligible individuals with a diagnosis of Mental Illness, Chronic Mental Illness, Mental Retardation or Developmental Disability:

SERVICE	MI	CMI	MR	DD	BI	
4x03	Information and Referral	X	X	X	X	X
4x04	Consultation					
4x05	Public Education Services					
4x06	Academic Services					
4x11	Direct Administrative	X	X	X	X	
4x12	Purchased Administrative					
4x21-374	Case Management – Medicaid Match		X	X	X	
4x21-375	Case Management – 100% County Funded		X	X	X	
4x21-399	Other					
4x22	Services Management	X	X	X	X	
4x31	Transportation – Non Sheriff	X	X	X	X	
4x32-320	Homemaker/Home Health Aides			X		
4x32-321	Chore Service					
4x32-322	Home Management Services			X		
4x32-325	Respite			X		
4x32-326	Guardian/Conservator		X	X	X	
4x32-327	Representative Payee					
4x32-328	Home/Vehicle Modification			X		
4x32-329	Supported Community Living		X	X	X	
4x32-399	Other (CMI-ARO/SCL/ (MR-HCBS/CDAC)		X	X		
4x33-345	Ongoing Rent Subsidy					
4x33-399	Other					
4x41-305	Outpatient					
4x41-306	Prescription Medication	X	X	X	X	
4x41-307	In-Home Nursing			X		
4x41-399	Other					
4x42-305	Outpatient	X	X	X	X	
4x42-309	Partial Hospitalization		X*			
4x42-399	Other	X	X			
4x43	Evaluation					
4x44-363	Day Treatment Services		X*			
4x44-396	Community Support Programs					
4x44-397	Psychiatric Rehabilitation					
4x44-399	Other					
4x50-360	Sheltered Workshop Services		X	X	X	
4x50-362	Work Activity Services		X	X	X	
4x50-364	Job Placement Services		X	X	X	
4x50-367	Adult Day Care		X	X	X	
4x50-368	Supported Employment Services		X	X	X	
4x50-369	Enclave		X	X	X	
4x50-399	Other					
4x63-310	Community Supervised Apartment Living Arrangement (CSALA) 1-5 Beds					
4x63-314	Residential Care Facility (RCF License) 1-5 Beds		X	X	X	
4x63-315	Residential Care Facility for the Mentally Retarded (RCF/MR License) 1-5- Beds			X		

4x63-316	Residential Care Facility for the Mentally ill (RCF/PMI License) 1-5 Beds		X			
4x63-317	Nursing Facility (ICF,SNF or ICF/PMI License) 1-5 Beds					
4x63-318	Intermediate Care Facility for the Mentally Retarded (ICF/MR License) 1-5 Beds			X#	X#	
4x63-329	Supported Community Living		X	X	X	
4x63-399	Other 1-5 Beds					
4x6x-310	Community Supervised Apartment Living Arrangement (CSALA) 6 & over Beds					
4x6x-314	Residential Care Facility (RCF License) 6-15 Beds		X	X	X	
4x6x-315	Residential Care Facility for the Mentally Retarded (RCF/MR License) 6 & over Beds			X	X	
4x6x-316	Residential Care Facility for the Mentally Ill (RCF/PMI License) 6 & over Beds		X			
4x6x-317	Nursing Facility (ICF,SNF or ICF/PMI License) 6 & over Beds		X			
4x6x-318	Intermediate Care Facility for the Mentally Retarded (ICF/MR License) 6 & over Beds			X#	X#	
4x6x-399	Other 6 & over Beds					
4x71-319	Inpatient/State Mental Health Institutes	X	X			
4x71-399	Other					
4x72-319	Inpatient/State Hospital Schools			X	X	
4x72-399	Other					
4x73-319	Inpatient/Community Hospital	X	X			
4x73-399	Other					
4x74-300	Diagnostic Evaluations Related to Commitment	X	X	X	X	
4x74-353	Sheriff Transportation	X	X	X	X	
4x74-393	Legal Representation for Commitment	X	X	X	X	
4x74-395	Mental Health Advocates	X	X	X	X	
4x74-399	Other					

* Must be Title XIX eligible but not Iowa Plan eligible for county funding.
Must qualify under Iowa Foundation for Medical Care (IFMC) guidelines.
All Utilization review will be annually or more frequent as determined by the interdisciplinary team.

Note: The following numbers are for HCBS/MR waiver services: 2323-320,4232-322,4232-325,4232-328,4232-329 and 4250-368. 32-399(CDAC), 50-362(Pre-Voc), 50-367(Adult Day), and 31-000(Transportation). ARO numbers are 4132-399(Community Living Training Services), 4150-362(Employment Related Services), 4150-367(Day Program for Skills Training) and 4150-367(Day Program for Skills Development).

Provider network:

AGENCY	CO #	SERVICES	ADDRESS	PHONE
10-15 Regional Transit	62	Transportation	2417 South Emma St. Ottumwa, IA 52501	800-227-6390 Fax 641-683-0671
Broadlawns Medical Center	77	Inpatient Hospital	1801 Hickman Road Des Moines, IA 50314	800-373-2806
Career Development Center	64	Work Activity	22 South 2 nd Ave. Marshalltown, IA 50158	641-754-1321 FAX 641-754-1321
Central Iowa Residential Services Inc. (CIRSI)	64	Supported Community Living (SCL) Adult Day Care HCBS Respite	1002 S 12 th Ave. Marshalltown, IA 50158	641-752-5762 FAX 641-752-9514
Center Associates	64	Outpatient Mental Health	9 N 4th Ave. Marshalltown, IA 50158	641-752-1585 Emergency 641-752-8467
Cherokee Mental Health Institute	18	Inpatient Hospital	1200 W. Cedar Cherokee, IA 51012	712-225-2594
Christian Opportunity Center	63	ICF/MR	PO Box 347 Pella, IA 50219	641-628-1162
Clarinda Mental Health Institute	73	Inpatient Hospital	1800 N. 16 th St. Clarinda, IA 51632	712-225-2594
Community Care, Inc.	23	RCF/PMI	108 E Industrial St. DeWitt, IA 52742-2063	563-677-2231 Fax 563-677-2312
Community Nursing Service	64	In-Home Nursing Homemaker/Home Health Aide	709 South Center St. Marshalltown, IA 50158	641-752-4611
Comprehensive System	34	RCF/MR Work Activity ICF/MR	1700 Clark St P.O. Box 457 Charles City, IA 50616	641-228-4842
Country Living Care Center.	86	RCF	2840 K Avenue Toledo, IA 52342	641-484-3561 Fax 641-484-3651
DAC, Inc.	49	HCBS Work Activity Transportation	1710 East Maple Maquoketa, IA 52060	563-652-5252
Diamond Life Health Care	79	RCF	Box 820 Montezuma, IA 50171	641-623-5715
Easter Seals of Iowa	77	HCBS	401 NE 66 th Avenue Des Moines, IA 50313	515-289-1933
Ellsworth Municipal Hospital	42	Inpatient Hospital	110 Rocksylvania Iowa Falls, IA 50126	641-648-4631
Exceptional Opportunities	55	RCF/MR Work Activity	Box 99 Burt, IA 50622	515-924-3251
First Resources	26	HCBS Sheltered Workshop	110 East Washington Sigourney, IA 52591	641-622-2543 Fax 641-622-2818
Genesis Development	54 8	Work Activity	1607 N. Lake Avenue Storm Lake, IA 50588	712-732-5038
Glenwood Resource Center	65	ICF/MR HCBS	711 South Vine St. Glenwood, IA 51534	712-527-4811 Fax 712-732-3312
Goodwill Industries of Central Iowa	64	Supported Employment	16 East Main St. / Ste 106 Marshalltown, IA 50158	515-205-4459 641-752-2431-Fax

Hawkeye Health Services	85	HCBS	P.O. Box 542 Nevada, IA 50201	515-382-4572
Homestead Living & Learning Center	77	HCBS Work Activity Transportation	8272 NE 12 th Street Runnells, IA 50237	515-967-4369
Humboldt Workshop, Inc.	46	Work Activity	21 N. Taft Humboldt, IA 50548	515-332-2841
Independence Mental Health Institute	10	Inpatient Hospital	PO Box 111 Independence, IA 50644	319-334-2583
Iowa Resources for Community Support	8	HCBS	1251 334 th St. Woodward, IA 50276	515-438-3218
Kathleen's Care Inc.	74	RCF	PO Box 50536 Emmetsburg, IA 50536	712-852-2267
Kevington Lane, Inc	36	RCF	2876 230 th St. Sidney, IA 51652	712-374-2296 712-374-2309-Fax
Krysilis	85 & 99	ICF/MR CSALA HCBS	PO Box 222 Nevada, IA 50201 PO Box 287 Belmond, IA 50421	515-382-5520 641-444-7333 641-444-7337-Fax
Lutheran Services in Iowa, Inc.	64	HCBS	3116 University Ave. Des Moines, IA 50311	515-232-0206
Mainstream Living	85	HCBS	2012 East 13 th Street Ames, IA 50010	515-232-8405
Marshalltown Municipal Transit	64	Transportation	905 East Main St. Marshalltown, IA 50158	641-754-5719
Medicap Pharmacy	64	Prescription Medicine	11 North 3 rd Avenue Marshalltown, IA 50158	641-484-6198 641-752-7139
MIW, Inc.	64	Sheltered Workshop	909 S 14th Ave Marshalltown, IA 50158	641-752-3697
Mt. Pleasant MHI	44	Inpatient Hospital	1200 E. Washington St. Mt. Pleasant, IA 52641	319-385-7231
New Focus, Inc.	4	Sheltered Workshop	102 W. Washington PO Box 364 Centerville, IA 52544	641-437-1722 Fax 641-437-1028
New Hope Village	14	ICF/MR	PO Box 887 East 18th St. Carroll, IA 51401	712-792-5500
North Iowa Transition Center	17	Supported Community Living (SCL) RCF/PMI	PO Box 1503 Mason City, IA 50401	641-424-8708 641-421-7688-Fax
North Iowa Vocational	17	Sheltered Workshop	PO Box 428 Mason City, IA 50401	641-423-3301
North Star Community Services	7 64	Adult Day Care HCBS Work Activity	3420 University Ave Waterloo, IA 50701 16 E. Main Street Marshalltown, IA 50158	319-236-0901 641-754-4842
Opportunity Living	13	ICF/MR	105 Westview Lake City, IA 51449	712-464-8961
Opportunity Village	17	Work Activity Supported Community Living (SCL) ICF/MR HCBS	PO Box 622 1200 N. 9th St. W. Clear Lake, IA 50428	641-357-5277

Park Place	65	ICF/MR	114 E. Green St. Glenwood, IA 51534	
Poweshiek Co. Mental Health	79	Outpatient Mental Health	200 4 th Ave. W Grinnell, IA 50112-1833	641-236-6137 Fax 641-236-0206
Progress Industries	50	CSALA Sheltered Workshop Supported Employment HCBS	1017 East 7 th Street North Box 1449 Newton, IA 50208-1449	641-792-6119
Region Six Planning Commission	64	Transportation	905 East Main St. Marshalltown, IA 50158	641-752-0717
Rem Iowa, Inc.		ICR/MR	102 A Avenue Hiawatha, IA 52233	319-294-0430
Rescare, Inc. Highland Place -RCF	51	RCF/PMI RCF	13011 120 th Ave. Ottumwa, IA 52501-8662	641-684-6692
Spectra Health Care	11	Psychiatric Rehabilitation RCF	5726 120 th Ave Storm Lake, IA 50588	712-732-4118
Story County Community Life	85	RCF	104 S. Hazel Ave. Ames, IA 50010	515-233-3510
Story County Developmental Center.	85	Work Activity	P.O. Box 1608 1200 McCormic Avenue Ames, IA 50010	515-232-8405
Tenco Industries	26	HCBS Sheltered Workshop	R.R. #8 Box 23 Bloomfield, IA 52537	641-664-2593
The Pride Group.	75 18	RCF RCF/PMI	1240 Lincoln St. NE LeMars, IA 51031	712-546-6500
Woodward Resource Center	8	ICF/MR HCBS	1251 334 th St. Woodward, IA 50276	Fax 515-438-3218

Access points:

Agency	Intake	Enrollment	Service Planning	Service Authorization	Waiting List Management
Central Point of Coordination	YES	YES	YES	YES	YES
Center Associates	YES	Center Associates ONLY	Center Associates ONLY	Center Associates ONLY	YES
Department of Human Services Targeted Case Management	YES	YES	YES	NO	NO
Ellsworth Municipal Hospital	YES	NO	YES	NO	NO
Central Point of Coordination Social Worker	YES	YES	YES	NO	NO